(c) the details of the action plan prepared for this purpose?

THE MINISTER OF STATE IN THE MINISTRY OF PETROLEUM AND NATURAL GAS AND MINISTER OF STATE IN THE MINISTRY OF DEFENCE (SHRI S. KRISHNA KUMAR): (a) to (c). The training in Sainik Schools is linked to the curriculam prescribed by the Central Board of Secondary Education. The functioning of Sainik Schools is constantly reviewed and necessary measures are taken to improve their standards, from time to time. No specific action plan for the Eighth Plan period has been proposed for this purpose.

Customer Service Committees in Banks

6026. SHRI ANANTRAO DESHMUKH: Will the Minister of FINANCE be pleased to state:

(a) whether Customer Service Committees have been set up in all the branches of public sector banks as recommended by the Goiporia Committee;

(b) if so, the composition of these committees and the criteria laid for appointment of members; and

(c) the time fixed for periodical meeting of these Committees?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI DALBIR SINGH): (a) to (c). As per extent instructions, Customer Service Committees comprising the Brach manager and representatives of all the categories of staff are to be set up in each branch to overview the quality of customer service dispensed by the branch. The Goiporia Committee on Customer service in its report submitted in 1991 have interalia recommended rejuvenation of these committees. Reserve Bank of India have already issued necessary instructions to all banks for implementation of this recommendation.

Investment by UTI

6027. SHRI GIRDHARI LAL BHARGAVA: Will the Minister of FINANCE be pleased to state:

(a) whether Unit Trust of India invests in the Small Saving Programmes in States; and

(b) if so, the criteria adopted to determine the size of investment and the investments made by the Unit Trust of India during the last three years under the said programmes, State-wise and year-wise?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI RAMESHWAR THAKUR): (a) and (b). Investment by Unit Trust of India (UTI) are determined by its overall resource position, yield and liquidity considerations with a view to ensure a fair return to Unit holders State-wise investments by UTI in small saving schemes during 1988-90, and 1990-91 is given in the Statement attached. There have been no investments by UTI in small saving programmes during 1991-92.